



Payment Policy:

Players paying electronically will be assessed an additional \$2.00 processing fee.

A player shall not participate in any Club activities until previous season year balances have been satisfied.

It is the players/family's responsibility to remain current with the payments and maintain the membership in good standing.

In the event that the payments are not made within 30 days of the payment due date, the club will take the following actions:

31 days late: Notify Director of Coaching, Coach and Manager of balance due and that member is not in good standing. Player will receive warning that if the payment is not made within 30 days, the Director of Coaching will be notified and appropriate actions taken by the Executive Director (suspension from games, suspension from practices and games, suspension from the club, etc.)

61 days late: Director of Coaching will discuss past due balances with the Executive Director and appropriate sanctions of player and family will take place until such time as player and family become a member in good standing. Members with balances that are greater than 60 days past due should expect that their participation in team and club activities will be suspended until such time as the balance due is paid in full.

Refund Policy:

Accepting a position on an FC USA Soccer Club team is a commitment to the club and to the other members of the team to play for the full soccer year. FC USA Soccer Club is a volunteer-based organization funded primarily through registration fees. Teams are assembled and staff is assigned based upon the registrations received. Because of the method of registration (electronic) required by our affiliation with Stack Sports, costs are incurred by the club the instant that a player registers and pays any fee for a team, program, apparel or related club items. As such, no refunds will be issued after the team selection process is complete or August 1 of the respective year of play, whichever comes first. Partial refunds may be issued at the discretion of the FC USA Soccer Club's Board of Directors between the time a player registers and the time team formation occurs prior to August 1. Players that register after August 1 for a program may only be granted a partial refund of fees as noted in the "exceptions" section below. Participants in FC USA Soccer Club programs assume the risks of changes in personal affairs, health, injury or vacation when they are unable to participate in training sessions, games, trips, programs or special events. All refunds requested prior to this deadline must be submitted via email to: FC USA Soccer Club, info@fcusasoccer.com.

Exceptions:

- If you register with FC USA and we are unable to place you on an age-appropriate team, a refund will be issued, not including any late fees, team fees or purchased or received uniforms, spirit-wear or related apparel items.
- If you register with FC USA and we are unable to place you on an age-appropriate A team but are willing to be placed on an age appropriate B team, you will be refunded the difference between the two team fees, not including any late fees, registration fees or purchased or received uniforms, spirit wear or related apparel items.

- If you are placed on an age-appropriate A team and accept the position, you will be given a refund only if all of the following criteria are met:

- Written refund request, mail or email, is received prior to final team formations and FC USA approves your request.

- Any club costs already allocated to the player will be deducted from the refund.

FC USA reserves the right to deviate from this policy when special circumstances are presented.

In accordance with MSYSA regulations, there may be circumstances that result in a player asking to be released from a team. This refund policy applies to players who voluntarily request release from a team prior to the completion of the year (August 1-July 31).

FC USA Soccer Club depends on receipt of payments to pay for expenses during the seasonal year. As such, refunds will be granted only in the rarest of circumstances.

Social Media Post & Texting

Parents and players should know that FC USA has zero tolerance for cyber bullying. That includes posts referring to players outside of the club. Please have players click the link below to review Maryland Anti-Bullying Laws & Policies. Cyber-bullying is a serious offense and can be deemed a criminal offense. Cyber-bullying is bullying that takes place over digital devices like cell phones, computers, and tablets. Cyber-bullying can occur through SMS, Text, and apps, or online in social media, forums, or gaming where people can view, participate in, or share content. Cyber-bullying includes sending, posting, or sharing negative, harmful, false, or mean content about someone else. It can include sharing

personal or private information about someone else causing embarrassment or humiliation. Some cyber-bullying crosses the line into unlawful or criminal behavior.

The most common places where cyber-bullying occurs are:

- Social Media, such as Facebook, Instagram, Snapchat, and Twitter
- SMS (Short Message Service) also known as Text Message sent through devices
- Instant Message (via devices, email provider services, apps, and social media messaging features)
- Email

Please visit <http://fcusasoccer.msyalive.org/parntscornr> for complete details and player rules and handbook.